BlueAnt Z9 Dual Mic Bluetooth Headset
Device Firmware Upgrader (DFU) Instructions

1) Preparing for the upgrade

- First shutdown any bluetooth software running on the computer.
- Remove any Bluetooth USB dongle or disable internal Bluetooth if your PC has it.
- Print out these instructions to make following the upgrade process easier.

2) During the upgrade

- If at any stage you get a window saying, this is not 'Microsoft Certified', click 'Continue Anyway'.
- If at any stage the Upgrade program says that a file is needed to continue the installation, select 'Browse' and point the directory window to the 'Z9_Upgrade' folder.
- If at any stage your PC's firewall notifies you of a change to your system settings, 'allow' the change or the Z9 Upgrade will not continue.

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3) Loading the Driver

3.1) In the Z9 Upgrade folder, right click on file name "CSRBC01.inf and select "Install". Reboot your PC.

Depending on your PC's setup you may be required to then manually install the Bluetooth driver.

3.2) Next, plug the supplied USB cable into your PC. Press and Hold 'VOL UP' button on the Z9, and while holding the button, plug the mini-USB end of the usb cable into the Z9's usb port. Hold for a few seconds and release. You should here a beep from your PC.
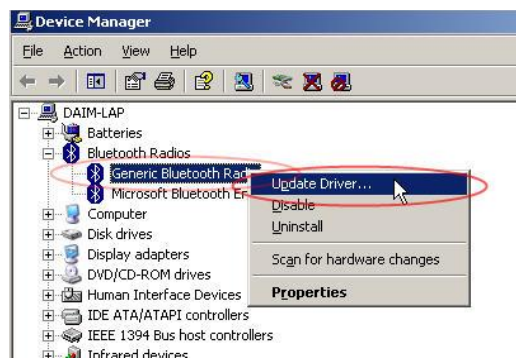
Click on the Windows Start button, Right click 'My Computer' and select 'Properties' → 'Hardware' → 'Device Manager'. Scroll down to Universal Serial Bus Controllers and click the '+' to view the devices.
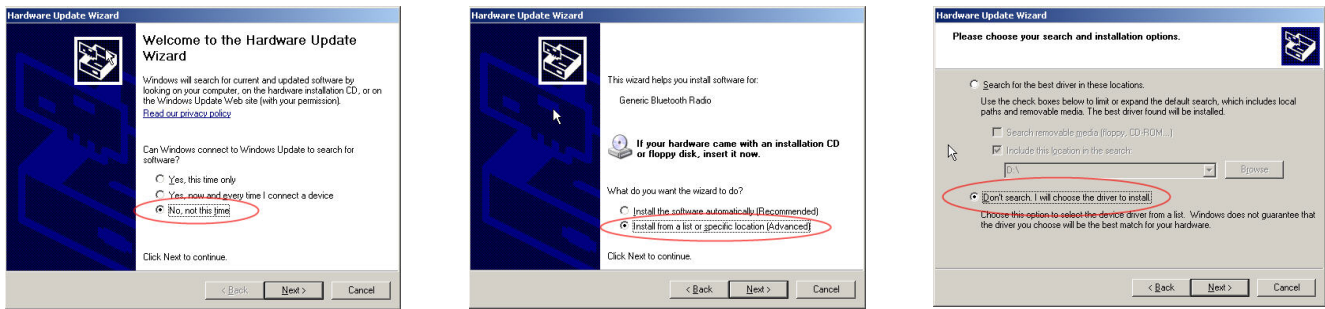You should see the following, if so, go to point **5**…if not go to point **4**

Keep this Device Manager window open throughout the following processes so you can monitor device activity.

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4) You are here because 'CSR BlueCore Bluetooth' did not appear under 'USB Controllers' when plugging your Z9 into the PC.
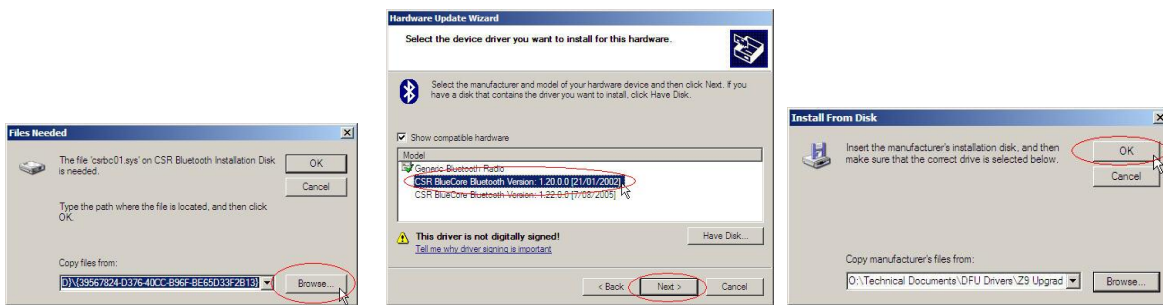
So, Right click on 'Generic Bluetooth Radios' (or Toshiba or Widcomm for some computers) and select 'Update Driver'.

4.1) The 'Hardware Update Wizard' will pop up .
Select 'No, not this time' and click Next. In the next window select 'Install from a list…' and click 'Next'.
In the next window select 'Don't search…' and click 'Next'.

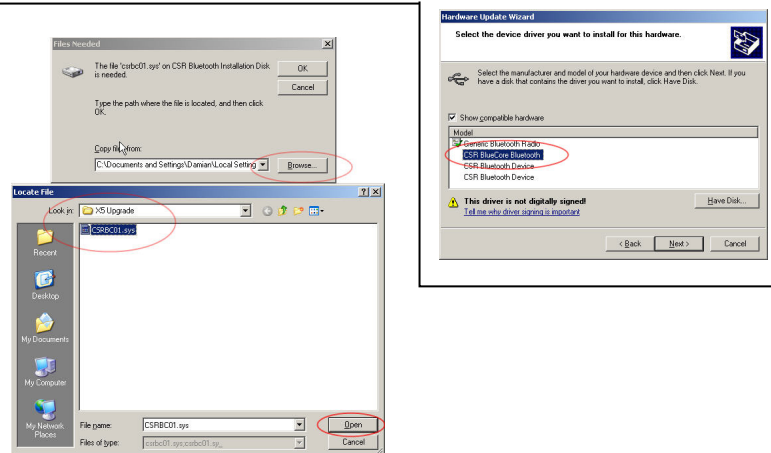Then select Browse; select CSR BlueCore then click "Next" then click "OK."

4.2) Select 'CSR BlueCore Bluetooth' and click 'Next'. Wait for the system files to be installed and click 'Finish'.
Unplug the USB cable and go back to point **3.2)** If your PC asks you to locate a file go to **4.3)**

4.3) If your PC asks you to locate a file called 'CSRBC01.sys', Select Browse and direct it to the 'Z9 Upgrade' folder.

Select 'CSRBC01.sys', Click 'Open' and 'OK'.

Unplug the USB cable and go back to point 3.2)

5) Running the Device Firmware Upgrader

5.1) In the Z9 Upgrade folder, Double click the BlueAntDFU.exe file and follow the prompts
5.2) When finished delete the BlueAnt Z9 from your phone and repair your phone to the Z9.

If you need assistance with this process please contact the BlueAnt Customer Service Team.

Nth America	**Australia**	**New Zealand**
1-866-891-3032	1300 669 049	0800 443 122
www.myblueant.com	www.blueant.com.au	www@blueant.com.au